

My Intercom-Intratone Privacy Policy

Version 1.0 November 2019

The My Intercom-Intratone application allows you to communicate with visitors wishing to gain access to your building. You can choose to open the lobby door using the dedicated options on the application. This application works on Android and IOS smartphones and also tablets.



My Intercom-Intratone is developed by [COGELEC SA](#). COGELEC, as the data controller, is responsible for your personal data related to your use of this application. [Intratone UK Ltd](#) is a COGELEC company and processes your personal data through this mobile application. This privacy policy is issued by Intratone.



Intratone has appointed a Data Manager responsible for overseeing and monitoring compliance with this privacy policy.

You can contact our Data Manager at dpo@intratone.uk.com.



To set up the application, you will only be asked to enter your phone number. This must be the phone number you have provided to your property manager or landlord for this purpose and prior to setting up the application.

Our application uses cookies. Some cookies are strictly necessary to use the application such as, recognising your device when you open the application and operational information about your device to ensure it is compatible with our application (such as telephone number, operating system and network, phone description, date of set up of the app, country and language, app ID and push notification settings). Others allow us to maintain and improve our application such as usage data (times & dates of use, duration of communication, whether door was opened). You can find out more by [reading our cookie policy](#).



We do not sell your personal data to third parties or use it for marketing purpose.



We protect your personal data through robust security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. We also have in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where required to do so. In addition, we limit access to your personal data to protect its confidentiality. Your personal data is only accessible by our technical support teams and our subsidiary [Intratone UK Ltd](#), and shared with suppliers who provide data hosting, notification and bug reporting and telecom operator services to us.



We keep your personal data only for as long as you use My Intercom-Intratone. Your personal data is deleted when you uninstall the application.

This does not include personal data collected by your landlord or property manager, which may be shared with and used by us. Contact them directly to find out how long they keep your personal data.



We store your data in France. Some of our suppliers are located outside the European Economic Area (EEA). To ensure that your personal data is protected, we have put in place a contract with those suppliers, which requires them to protect your personal data to the same standards that are required in the EEA.



What are your rights?

- You can access your data
- You may ask us to amend, correct or delete your data
- You may ask us to stop using your data

Some rights only apply in certain circumstances, to find out what they are or to exercise any of rights you can contact us by email at support@intratone.co.uk or dpo@intratone.uk.com



If you have any complaints concerning COGELEC's processing of your personal data please email us at dpo@intratone.uk.com. You are also entitled to complain to the Information Commissioner's Office.